

March 27, 2020



To Our Residents and Family Members:

Our community continues to follow recommendations set forth by the [CDC](#) regarding proper COVID-19 protocol. Our committed team members are working diligently to exercise infection control procedures to help prevent the spread of infection and keep our community safe and healthy.

At this time, we request that family and friends do not visit the center. Out of an abundance of caution, we are limiting all visitors to our community unless absolutely necessary. We are posting signs on our entryway doors to notify visitors of this policy and actively screening individuals, including staff, who need to come into the building. As another measure of protecting our residents we also ask that you not take your loved one out of the community unless absolutely medically necessary.

We understand that connecting with your loved ones is incredibly important, and there are a variety of other ways you might consider communicating with them. These may include telephone, email, text, video chat or social media. **If you would like to speak with your family member, we request that you contact me at 304-760-5290 to schedule a time to connect.**

Many kind hearted friends of the community have donated cleaning and craft supplies or made hand crafted ppe such as face masks. We appreciate the overwhelming generosity during these difficult times.

Please continue to follow our [Facebook page](#) to see updated photos and activities happening in the community.

For COVID-19 community updates, please follow our landing page [here](#).

Sincerely,

Charity Sayre

Executive Director