

A COMMUNITY MESSAGE

June 1st, 2020

Dear Family Members and Loved Ones,

As we continue to follow guidance from the [West Virginia Department of Health and Human Resources \(DHHR\)](#) and [the Centers for Disease Control and Prevention \(CDC\)](#), we will also continue to hold the safety of our residents as high priority as well as maintaining the understanding that our seniors remain as the most vulnerable population.

We are excited to share with you we are placing a new patio visitation protocol beginning June 1st, 2020. Please schedule each session through our Concierge at 304-760-5290. For the safety of our residents and team, please do not come without an appointment scheduled.

Protocol for patio visitation:

1. Patio visits will take place in the dining patio and front porch only
2. 1-hour visits maximum
3. No more than 4 per table on patio tables
4. Masks are required
5. Please maintain social distancing

Thank you all for your patience and support. We know our residents would love to see their family and friends. Please book your resident patio visit today!

If you have any questions at all, we are here for you. Please call us at 304-760-5290.

Stay safe!

Charity Sayre, Executive Director