



May 14th, 2020

Dear Family Members and Loved Ones,

This week Governor Jim Justice of West Virginia announced his plan called “The Comeback” to start to reopen small businesses, with restrictions, across our great state. I wanted to express what this means to Bellaire at Devonshire and our residents.

As we continue to follow guidance from the [West Virginia Department of Health and Human Resources \(DHHR\)](#) and [the Centers for Disease Control and Prevention \(CDC\)](#), we will also continue to hold the safety of our residents as high priority as well as maintaining the understanding that our seniors remain as the most vulnerable population.

On May 6th, 2020, the Governor issued [Executive Order 35-20](#), which requires all individuals who reside or work in assisted living residences licensed by the Office of Health Facility Licensure and Certification (OHFLAC) shall be tested or cause to be tested for COVID-19, unless such individuals have been previously tested. Our scheduled date for this level of testing for residents and team will take place on May 22nd.

At this point, we have to keep our restrictions and processes in place, which includes the “no visitation” rule. We understand completely you are missing your loved ones, however, we feel keeping these essential measures in place will continue to keep our residents safe with the hope one day soon to ease back into our normal life.

Protocol for our community is still in place and we will continue to practice these safety measures:

1. Social distancing
2. Mask wearing
3. Screening process for all team members coming to work
4. No community dining
5. All residents are wearing a surgical/cloth mask while in public areas
6. Activities department is continuing one on one visits

We do recognize that family contact and involvement are essential during these times, and we will continue to do everything we can to keep our families and residents engaged.

In the meantime, “Window Visits” will continue to be available for residents and their loved ones. Please call 304-760-5290 or email concierge@bellaireatdevonshire.com to schedule your window visit.

We are thankful for the team members who are being so careful and our family members who support the restrictions we have put in place. A special thank you to all that have supported our community during this current time. Together we will see this through to the end.

If you have any questions at all, we are here for you. Please call us at 304-760-5290.

Stay safe!

Charity Sayre, Executive Director