

September 8, 2021



Dear Family Members, Loved Ones, and Team Members,

The purpose of this letter is to inform all relevant parties that Bellaire at Devonshire had an emergency occurrence that resulted in a limited number of residents being evacuated from their apartments to the dining room. All affected residents' representatives have been contacted at this. A single hallway was affected, and a community wide team response was initiated. Our fire and carbon monoxide alarm system activated on or around 2:20PM today. The initial place detection occurred at a residential laundry room. The local fire department arrived at 2:30PM. Elevated Carbon monoxide readings were observed, and hallway ventilation was started to the lower detection levels to zero. By 3:20 PM CO readings were monitored to be zero, and residents were allowed to reenter their apartments. All affected residents are being monitored by the wellness team. Residents' physicians have all been notified of today's events.

The community's emergency preparedness and response plan were activated timely. Resident care and safety remain our highest priority. We appreciated the assistance of local fire department, alarm monitoring vendors, other home health vendors that assisted, & all Devonshire team members. Together we all promise to uphold our pledge to care for our resident with H.E.A.R.T.™

As always please follow our Facebook page and subscribe to our text news blast by texting "Devonshire" to 855-906-2913. We appreciate your on-going support.

Sincerely,

Jo Clare Hanshew, NHA  
Executive Director  
Bellaire at Devonshire