

March 26, 2021



Dear Resident, Family Members, Loved Ones, and Team Members,

As the month of March ends, this mark one year from the anniversary COVID-19 changed our lives. We will be looking forward to the future and welcoming back families for visitation. You will hear less from us concerning our week-to-week testing, and our outbreak status will only be reported if any changes occur. Please keep in mind we will always update you if there is a change of guidelines, but our emphasis will be on allowing as much normalcy to our Residents as possible.

Bellaire at Devonshire is pleased to announce new visitation guidelines for our Residents, families and loved ones that greatly expand visitation access within our Community. While visitation rules are not back to a pre-COVID 19 understanding of normal, in-apartment visitation will resume Monday, March 29th under the following conditions:

- All visitations will continue to be by appointment only. Appointments may be made by calling the Concierge at the Community's main telephone number, 304.760.5290.
- Visits will now be expanded to a one-hour time limit. Visitation slots will be on the hour, Sunday-Saturday 9:00AM to 6:00PM.
- In-apartment appointments will be limited to one reservation per time slot per Community neighborhood. Community neighborhoods are defined as:
 - Assisted Living 1: apartments 101 – 111
 - Assisted Living 2: apartments 112 – 130
 - Assisted Living 3: apartments 201 – 215
 - Assisted Living 4: apartments 216 – 234
 - Memory Care: apartments 131 – 154
- All appointment reservations will be held strictly on a "first come, first serve" basis.
- Consecutive hour visit appointments may not be reserved. If, however, upon arrival for your visit the following hour time slot is available you may extend your visit. Please see the concierge for details when you arrive.
- Putnam room and outdoor Patio visit appointments will also be available for reservation.
- In apartment and Putnam Room visits will continue be limited to one visitor at a time.
- Outdoor Patio visits may have two visitors at a time.
- All visitors must continue to check in using the Accushield kiosk and complete the COVID-19 screening, including a temperature check.
- Visitors will be expected to move directly between the lobby and the Resident's apartment and must not linger in Community common areas.
- CDC guidance for hand hygiene, six-foot social distancing and appropriate mask usage will continue to be required for visitation and must be maintained throughout a visit.
- Any Resident residing in a shared companion apartment will not be permitted in room visitation. The Community will provide either a designated in-neighborhood visitation space or will make a common Community space available for visitation in this situation.
- The Community Concierge may remind visitors by cellphone that their hour-long visit has ended, we ask that all visitors respect the visitation times of other Residents and families and be prompt within their visit timeframe.

In addition, we are excited to share the following guidelines with you regarding Resident Outings. Currently, our Activity Department continues to suspend group outings, however; we plan on transitioning back to group outings soon. **Resident and family self-initiated outings are permitted at this time.** We do ask that the

following guidelines are adhered to:

- Residents should limit their trips out of the Community in accordance with local guidelines. Per Office of Health Facility Licensure and Certification Assisted Living Program Resident and Family outings are permissible. It is strongly encouraged to avoid large group gatherings and maintain 6-foot social distancing.
- Residents should wear a mask when leaving the community.
- Residents should practice hand hygiene frequently.
- Residents must sign out at the Accushield Kiosk.
- Upon returning, confirm that the Resident was not known to be exposed to COVID-19 while out of the Community.

Guidelines for Non-vaccinated Residents upon return from an outing:

Resident will be COVID-19 tested upon return.

Resident will be screened for symptoms, to include temperature check for 14 days.

Resident will be quarantined for 14 days.

Guidelines for Fully vaccinated Residents upon return from an outing:

COVID-19 testing upon return is optional.

Resident will be screened for symptoms to include temperature check for 14 days upon return.

Resident will not be required to quarantine upon return if they are asymptomatic.

For health and safety reasons, Resident outings are highly discouraged for non-vaccinated Residents.

Bellaire at Devonshire does have a vaccine maintenance program. Non-vaccinated Residents and Team Members interested in COVID-19 vaccination should contact the Concierge to sign up. We will contact you with the date and time of the vaccine clinic. Please note that the Community must have a minimum of 10 people for a vaccine clinic to be scheduled.

Please call us at 304-760-5290 if you need additional information. As always please follow our Facebook page and subscribe to our text news blast by texting "Devonshire" to 855-906-2913. We appreciate your patience and support. By partnering together, we will be able to look back at COVID-19 as a distant memory.

When we are Caring with H.E.A.R.T.[™], We are All Family!

Sincerely,

Jo Clare Hanshew, Executive Director