

March 5, 2021



Dear Family Members, Loved Ones, and Team Members,

We have completed this week's antigen testing, and all team members' tests have been negative. The next round of antigen testing for team members is scheduled for Monday, March 8th and again on Wednesday, March 10th. We will keep you informed of additional test results. Currently we have two team members on isolation due to COVID-19 exposure outside the community. Our community remains outbreak free.

We continue to have scheduled resident visitation at our community. We do recognize that family contact and involvement are essential during these times and are excited to continue to offer visitation. Necessity for compassionate care and in-room visitation will be determined by our Director of Health and Wellness (DHW) and Director of Memory Care (DMC). All compassionate care and in-room visitation must be scheduled. This schedule is necessary to limit/track movement within our Community and to maintain infection control standards. When you call the Concierge to schedule a visit if you request a compassionate care or in-room visit the DHW or DMC will discuss with the resident and/or family why they feel compassionate care or in-room visit is needed. The length of each compassionate care visit will be based on individual resident need(s). We continue to allow only one visitor at a time per each scheduled visit and continue to follow previously listed guidelines and encourage social distancing.

Please contact the Concierge at 304-760-5290 or by email at concierge@bellaireatdevonshire.com to schedule an appointment. Scheduled visitation will be between the hours of 9am-4pm Monday-Friday and 9am -3pm on Saturday and Sunday.

In addition, you may contact the Concierge to schedule a facetime call. Due to increased small group activities and in-person visits to accommodate our residents and families we have revised our schedule for facetime calls. Facetime calls are available in 30 minutes increments 10am-4pm Monday-Friday and 3pm-4:30pm on Saturday and Sunday.



I am excited to announce our Caring with H.E.A.R.T.[™] guiding principle and core values. All team members attended this training on Tuesday, March 2nd. By attending the presentation all team associates pledged that "Caring with H.E.A.R.T.[™] is our guiding principle in all that we do for our residents and in all that we do to support our team. Through Honesty, Excellence, Accountability,

Resident's First, and Teamwork, we will promote a culture of trusted care and engagement that fosters meaningful, purposeful work."

Thank you for your continued love and support. We will keep you informed of any changes to our current testing protocol, extended vaccination plan, and any possible changes in our visitation guidelines. Please call us at 304-760-5290 if you need additional information. As always please follow our Facebook page and subscribe to our text news blast by texting "Devonshire" to 855-906-2913.

When we are Caring with H.E.A.R.T.[™], We are All Family!

Sincerely,

Jo Clare Hanshew, Executive Director