

February 27, 2021



Dear Family Members, Loved Ones, and Team Members,

We have completed this week's antigen testing, and once again I am happy to share that Bellaire at Devonshire continues to remain COVID-19 free. The next round of antigen testing for team members is scheduled for Monday, March 1<sup>st</sup> and again on Wednesday, March 3<sup>rd</sup>. We will keep you informed of additional test results.

Residents continue to enjoy visits from family and friends. We continue to follow the Centers for Medicare and Medicaid Services (CMS) Memo Reference: QSO-20-39-NH. Our Community will support visitation based on the following guidelines:

- There has been no new onset of COVID-19 cases in the last 14 days and the community is not currently conducting outbreak testing.
- Visitors adhere to the core principles and staff should provide monitoring for those who may have difficulty adhering to core principles.
- Communities should limit the number of visitors per resident to one at a time.
- Communities schedule visits for a specified length of time to help ensure all residents are able to receive visitors.
- Communities should limit movement of nonessential personnel within the Community.

We remain committed to protecting the health and safety of our residents and team members. The Community will be following these core principles and best practices to reduce the risk of COVID-19 transmission:

1. Screening of all who enter the community for signs and symptoms of COVID-19 and denial of entry of those with signs and symptoms.
2. Hand hygiene.
3. Mandatory mask usage with proper fit covering the mouth and nose.
4. Social distancing must be maintained at least 6 feet between people.
5. Cleaning and disinfecting high frequency touched surfaces and designated visitation areas after each visit.
6. Appropriate staff use of Personal Protective Equipment.
7. Resident and staff testing conducted as required.

**Necessity for compassionate care in-room visitation will be determined by our Director of Health and Wellness (DHW) and Director of Memory Care (DMC). All compassionate care visitation must be scheduled. This schedule is necessary to limit/track movement within our Community and to maintain infection control standards. When you call the Concierge to schedule a visit if you request a compassionate care visit the DHW or DMC will discuss with the resident and/or family why they feel compassionate care visit is needed. The length of each visit will be based on individual resident need.**

Due to a high volume of visits, we continue to limit our length of each visit to 30 minutes with adequate time allowed for disinfecting between each visit. **Please contact the Concierge at 304-760-5290 or by email at [concierge@bellaireatdevonshire.com](mailto:concierge@bellaireatdevonshire.com) to schedule an appointment. Scheduled visitation will be between the hours of 9am-4pm Monday-Friday and 9am -3pm on Saturday and Sunday.**

In addition, you may contact the Concierge to schedule a facetime call. Due to increased small group activities and in-person visits to accommodate our residents and families we have revised our schedule for facetime calls. Facetime calls are available in 30 minutes increments 10am-4pm Monday-Friday and 3pm-4:30pm on Saturday and Sunday.

Thank you for your continued love and support. We will keep you informed of any changes to our current testing protocol, extended vaccination plan, and any possible changes in our visitation guidelines. Please call us at 304-760-5290 if you need additional information. As always please follow our facebook page and subscribe to our text news blast by texting "Devonshire" to 855-906-2913.

Sincerely,

Jo Clare Hanshew, Executive Director