

November 23, 2020



Dear Family Members, Loved Ones, and Team Members,

This letter is to inform you that Bellaire at Devonshire continues to conduct COVID-19 testing twice a week per Executive Order No. 27-20 by Governor Justice.

Residents and team members were tested November 19th with the community receiving results on November 21st. Results from this testing indicate one additional resident confirmed positive case in our community. The next round of testing was scheduled for today Monday, November 23rd and again on Friday, November 27th. We will keep you informed of results as we gain additional information.

We continue to take all the precautions recommended by the Center for Disease Control, the WV Department of Health & Human Resources, and the Putnam County Health Department. At this point, unfortunately we must continue to enforce the “no visitation” rule. We are committed to protecting the health and safety of our residents and team members. We understand the emotional impact that separation from loved ones can cause; however, we feel keeping these essential measures in place will continue to keep our residents safe with the hope to return to a normal routine in the near future.

Protocol for our community is still in place and we will continue to practice these safety measures:

1. Social distancing
2. All team members are wearing personal protective equipment
3. Screening process for all team members coming to work
4. No community dining
5. All residents are wearing a surgical/cloth mask while in public areas
6. Activities department continuing one on one visits
7. Covid-19 testing for residents and team members twice weekly.

THANKSGIVING HOLIDAY UPDATE

During the Thanksgiving holiday we will continue to follow the recommended CMS (Centers for Medicare and Medicaid Services) guidelines. While CMS supports family engagement, we all need to work together to take extra precautions to help reduce the spread of COVID-19, which can pose an elevated danger to our residents. CMS recommends against residents leaving the community during this PHE (public health emergency). We do recognize that family contact and involvement are essential during these times, and we will continue to do everything we can to keep our families and residents engaged. Please let us know if you would like to schedule a FaceTime visit or Go to Meeting. To do so, please contact the Concierge at 304-760-5290 or by email at conciierge@bellaireatdevonshire.com. We are thankful for the team members who are being so careful and our family members who support the restrictions we have put in place. A special thank you to all that have supported our community during this current time. By partnering together, we will be able to look back at COVID-19 as a distant memory. If you have any questions at all, we are here for you. Please call us at 304-760-5290.

Sincerely,

Jo Clare Hanshew, Executive Director