



November 3, 2020

Dear Family Members and Loved Ones,

As we continue to follow guidance from the [West Virginia Department of Health and Human Resources \(DHHR\)](#) and [the Centers for Disease Control and Prevention \(CDC\)](#), we will also continue to hold the safety of our residents as high priority as well as maintaining the understanding that our seniors remain as the most vulnerable population.

On Monday, November 9<sup>th</sup> we begin a new phase for reopening our community to visitors. We will be following new visitation protocol so families and friends can visit their loved one. We appreciate everyone's support in following the established protocols and encourage you to reach out if you have any questions.

### **Screening**

**All visitors will be screened using Covid-19 screening checklist and body temperature will be measured by community personnel.**

### **Limited Visitation**

- No more than two visitors allowed at the same time, by appointment only at 304-760-5290.
- Visits must take place in a designated area inside the community.
- Visits will be allowed up to a 1 hour time limitations imposed at BDV's discretion.
- Visitors must wear face covering at a minimum, maintain 6 ft. social distancing, and use proper hand hygiene.

### **Non-essential personnel**

Non-essential healthcare and other personnel and contractors allowed as determined necessary by the facility. Please maintain 6 ft. social distancing, use proper hand hygiene, and wear face covering.

### **Trips outside the facility**

Only medically necessary trips outside the facility preferably by BDV transport. Family members may transport residents to and from medical trips but must be screened prior to departing Devonshire with resident. Please alert Director of Health & Wellness, Wanda Haynes or Director of Memory Care, Jennifer Byrd when a medical visit transport by family or friend is made.

### **Communal dining**

- Communal dining for residents allowed if 6 ft. social distancing can be maintained.
- Proper hand hygiene must be used by residents.
- Residents must wear face covering, as tolerated, to and from the dining area.

### **Group activities & Therapy services**

- Group activities and therapy allowed if 6 ft. social distancing can be maintained.
- No more than 10:1 ratio, resident to staff.
- Group activities and therapy must take place in a facility-designated location.
- Proper hand hygiene must be used by residents.
- Residents must wear face covering, as tolerated, to and from the activity or therapy.

**Salon services**

Beautician can provide services to residents if the safety guidelines required for hair salons, nail salons, and barber shops, as applicable, can be maintained.

If you have any questions at all, we are here for you. Please call us at 304-760-5290. Stay Safe!

Sincerely,

Charity Sayre

Executive Director