

October 23, 2020



Dear Family Members, Loved Ones and Team Members,

This letter is to inform you that Bellaire at Devonshire retested residents and team members for a seventh round on Wednesday, October 21, 2020 for Covid-19. Our test results were received today, and we are extremely happy to report that we do not have any new positive resident or team member cases.

As we continue to follow guidance from the [West Virginia Department of Health and Human Resources \(DHHR\)](#) and [the Centers for Disease Control and Prevention \(CDC\)](#), we will also continue to hold the safety of our residents as high priority as well as maintaining the understanding that our seniors remain as the most vulnerable population.

Protocol for our community is still in place and we will continue to practice these safety measures:

1. Social distancing
2. Mask wearing
3. Screening process for all team members coming to work
4. Limited community dining
5. All residents are wearing a surgical/cloth mask while in public areas
6. Limited group activities
7. Only medically necessary trips outside the facility

At this point, we have to keep our restrictions and processes in place, which includes the “no visitation” rule. We understand completely you are missing your loved ones, however, we feel keeping these essential measures in place will continue to keep our residents safe with the hope one day soon to ease back into our normal life.

We do recognize that family contact and involvement are essential during these times, and we will continue to do everything we can to keep our families and residents engaged. “Window Visits” will be available for residents and their loved ones. You may also schedule a FaceTime visit or Go to Meeting to stay in touch with your family member. To do so, please contact the Concierge at 304-760-5290 or by email at concierge@bellaireatdevonshire.com.

We are thankful for the team members who are being so careful and our family members who support the restrictions we have put in place. A special thank you to all that have supported our community during this current time. Together we will see this through to the end.

If you have any questions at all, we are here for you. Please call us at 304-760-5290.

Respectfully,

Charity Sayre, Executive Director