

September 25, 2020



Dear Family Members, Loved Ones and Team Members,

This letter is to inform you that Bellaire at Devonshire retested residents and team members for a third round on Wednesday, September 23, 2020 for COVID-19. Round three of testing results indicated that we have four additional positive cases consisting of three residents and one team member. Bellaire at Devonshire now has a total of eleven positive resident cases and seventeen positive team members in the community.

We are taking all the precautions recommended by the Center for Disease Control, the WV Department of Health & Human Resources, and the Putnam County Health Department. These measures include the following:

1. A fourth round of testing is scheduled for next week. We will keep all residents, families, and team members informed in a timely manner as we gain new information.
2. We continue to follow CDC suggested usage of personal protective equipment (PPE) so that our team members are able to safely care for our residents.
3. Require team members who tested positive to stay at home until it has been determined that they can safely return to work.
4. Isolate residents who have tested positive to their private apartments and/or create a separate area within the community for residents who have tested positive.

Bellaire at Devonshire will continue to adhere to a “no visitation” rule. We understand completely you are missing your loved ones; however, we feel keeping these essential measures in place will continue to keep our residents safe with the hope one day soon to ease back into our normal life.

Protocol for our community is still in place and we will continue to practice these safety measures:

1. Social distancing
2. Proper hand hygiene
3. Mask wearing for team members
4. Screening process for all team members coming to work
5. No community dining
6. All residents are wearing a surgical/cloth mask while in public areas
7. Activities department is continuing one on one visits

We do recognize that family contact and involvement are essential during these times, and we will continue to do everything we can to keep our families and residents engaged. Please let us know if you would like to schedule a FaceTime visit or Go to Meeting. To do so, please contact the Concierge at 304-760-5290 or by email at [concierge@bellaireatdevonshire.com](mailto:concierge@bellaireatdevonshire.com).

We are thankful for the team members who are being so careful and our family members who support the restrictions we have put in place. A special thank you to all that have supported our community during this current time. Together we will see this through to the end.

If you have any questions at all, we are here for you. Please call us at 304-760-5290.

Respectfully,

Charity Sayre, Executive Director